



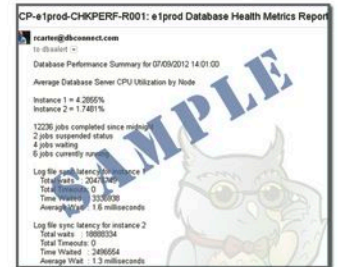
NightOwl™

The service that never sleeps™

NightOwl™ Monitoring & Messaging

DBConnect Solutions now provides you access to decades of Oracle JDE DBA expertise in our NightOwl™ Monitoring & Messaging tool. The NightOwl™ Monitoring & Messaging engine never sleeps, monitoring your JDE Oracle database 24 hours per day, 365 days per year. Unlike other monitoring solutions on the market, NightOwl™ is specifically engineered to monitor a JDE Oracle database. This means that NightOwl™ understands the subtle nuances of JDE and how the database must be optimized for JDE. Other popular database monitoring tools operate with no knowledge of the application running on an Oracle database. As a result, you end up responding to more false alarms than meaningful ones.

The NightOwl™ Monitoring & Messaging engine sends periodic database health metrics to the Database Administration team so they can prevent problems before they ever impact the operation of your system.



Sample of Health Metrics

What Do We Monitor?

Industry Standard Database Monitoring:

Automatically checks for database and listener up/down, checks for errors in alerts logs and listener logs. Automatically rotates logs files. Automatically removes old log, audit, and trace files from the database server.

JDE-Specific Database Lock Monitor:

Because database locking from JDE kernel processes is a common issue in any JDE Oracle database, NightOwl™ automatically checks for locks held longer than a threshold value and sends pertinent information to the DBA Team. Optionally, NightOwl™ can automatically clear any blocking locks coming from JDE kernels to keep the system running smoothly.

As a NightOwl™ Managed Services customer, you can rest assured that your Oracle databases will be proactively monitored with all the benefits of NightOwl™ Monitoring & Messaging included in the cost of your services. NightOwl™ Monitoring & Messaging is also licensed to interested parties wishing to provide their own Oracle DBA support.

Database session usage:

Because JDE bugs or poor application design can cause excessive database connections to be open, the database session monitor will send an alert if database session utilization is over a pre-defined threshold.

Backup and Recovery:

Success or failure of your JDE database backups is automatically monitored. In addition, RMAN reports are generated which list the results of all recent backups, and also look for any missing backup files. Success or failure of your Oracle datapump backups is also automatically monitored.

JDE Database Space Monitoring:

Non-JDE and JDE-specific tablespaces and datafiles are pro-actively monitored to prevent space from being exhausted. The database archive log mount point is monitored to prevent it from filling up and causing the database to freeze.

Performance:

Hourly performance metrics are collected and saved for historical reporting purposes. Real-time database wait analysis, specific to JDE, is performed which indicates if there is a database bottleneck in real-time. NightOwl™ will even alert you if your JDE job queues get backed up.

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To learn more about NightOwl™ Monitoring & Messaging,

please visit us at www.dbconnect.com/NightOwl

or call us at 1-877-325-9985.

ORACLE Gold Partner